



TERMS & CONDITIONS:

- ❖ NAS will receive the bookings on the system booked by the Customer requesting and specifying the Golden Class Services to be provided not less than 12 hrs prior to the scheduled arrival or departure time of the Passenger.
- ❖ For group bookings (over 25 Passengers) and special handling, please contact our Sales/Commercial team.

Cancellation Policy: Unless separately contracted in case of groups, cancellation policies are applicable as below:

- ❖ Greater than 12 hours – No charges.
- ❖ Less than 12 hours – 100% charges will be applicable.

Amendment Policy: Unless separately contracted in case of groups, cancellation policies are applicable as below:

- ❖ Amendments allowed only before flight time. After flight time will be a new booking and previous one will go as a No Show.
- ❖ Greater than 12 hours of guest flight time – Amendments can be made by the client.
- ❖ Within 12 hours of guest flight time – Please Contact us at +9712 6332511 or +971 55 2209 256. Our call centre will make amendments up to 02 hrs prior to flight time, with no additional charges.
- ❖ Within 02 hours of guest flight time – No amendments can be made.

Contact: For your booking, cancellations and amendments, you may contact Golden Class through below channels:

- ❖ **800PEARLUAE (800 73275823) or +971 2 633 2511 or +971 55 2209256**
- ❖ Email: abudhabi@pearlassist.com